

# V.YONAS

## APPLICATION SUPPORT

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### CARRIER OBJECTIVE

Intend to build a career with leading corporate environment which offers professional growth and ample opportunity to learn and enrich my competencies in my profession.

### TECHNICAL SKILLS

- HealthCare Skills: HMS, EMR,
- College management Skills : HR, Academic, Hostel, Finance, Events payment gateway
- Programming Languages: HTML, CSS, JS, SQL, and PYTHON

### PROFESSIONAL EXPERIENCE

#### • Jiwan Residency From 2019 - 2020

- Managing Hotel management system Application (HMS),
- Interacting with the application vendor for change request, bug correction, new requirements

#### St.Johns medical college and hospital 2022- Present

##### HIS 2022-2023

- Core member of HIS implementation team.
- Managing Hospital Management System (HMS), Digital Medical Records (DMR), Lab Interface System (LIS), Radiology Information System (RIS), Doctor Information System (DIS) and ensure smooth functioning of application - Out-Patient module, In-patient module, Ward Management, OT module, Billing, Pharmacy module - Pharmacy Purchase, OP Pharmacy, IP Pharmacy, General Purchase, Discharge module, Tariff updating and Masters.
- Post implementation support for all HIS modules-OP - Registration, Billing, Pharmacy, Lab, Radiology (Moksha), IP- Admission, Nursing, Ward Transfer, Diet, Housekeeping, Discharge Process, Billing, Insurance.
- Responding to customer inquiries and technical issues via phone.
- Diagnosing and troubleshooting technical problems reported by customers using remote system by Any desk.
- Troubleshooting application/user related issues and providing timely solutions.
- Interacting with the application vendor for change request, bug correction, new requirements.
- Handling and maintaining management decision making reports using MS Application (Excel, PowerPoint, Word, Power BI)
- Preparing dashboards on HIS Data using Power BI for Patient.
- Managing user administration creations in HIS Application.
- Handling windows user administration (Creation, Resetting Password, Disabling).
- Email id creation in MS Active directory with user access restrictions.
- Educating users to create ABHA numbers through kiosk.
- Providing basic technical assistance and guidance to customers.
- Documenting customer interactions and solutions in a ticketing system.
- Following up with customers to ensure their issues are resolved satisfactorily.
- Conducting regular training classes for the users on HIS Modules.
- Interacting with the users and getting the requirements in HIS application and interacting with the developers for delivery of the requirements and carrying out testing the requirements.

## CMS - 2022 - Present

- College Management System (CMS): Oversee modules including Digital Medical Records (DMR), University Marks Maintenance, Hostel Management, Fees, Events, Attendance, and HR.
- E-Log Creation: Develop electronic logs for postgraduate students in compliance with National Medical Commission (NMC) guidelines.
- CMS Events Management: Coordinate and manage event creation within the CMS platform.
- Vendor Collaboration: Liaise with application vendors for change requests, bug fixes, and new requirements.
- Finance Module: Implement online fee collection systems.
- Student Data Management: Manage and analyze student marks data.
- Hostel Module: Track and manage student accommodations.
- Documentation: Record customer interactions and solutions in a ticketing system.
- User Interaction: Gather requirements from CMS users and collaborate with developers for delivery and testing.

## Biometric Application Implementation (2025)

- Device Upgrade: Transition from old biometric devices to advanced new models.
- System Integration: Interface biometric software with the College Management Information System (CMS).
- Vendor Collaboration: Coordinate with application vendors for change requests, bug fixes, and new requirements.
- Documentation: Record customer interactions and solutions in a ticketing system.

## EDUCATION

### Master of Science with 75.0% Marks (2020 - 2022)

(M.Sc (Computer Science))

Alagappa University - Karaikudi.

(Alagappa University, Karaikudi, Sivagangai, Tamil Nadu, India).

### Bachelor of Science with 64% Marks (2016 - 2019)

(B.Sc (Computer Science))

Alagappa University - Karaikudi.

(Ananda College, Devakottai, Sivagangai, Tamil Nadu, India).

## MAJOR PROJECT IN M.SC. (COMPUTER SCIENCE) ONLINE SEEDS TRADING

|                  |   |                             |
|------------------|---|-----------------------------|
| Operating System | : | Windows XP, Windows 7       |
| Language         | : | PYTHON                      |
| IDE              | : | Microsoft VisualStudio 2010 |
| Back End         | : | MYSQL Server.               |

### PROJECT DESCRIPTION:

This is a project that farmers can use to buy or sell seeds online

### RESPONSIBILITY:

I was involved in Software Developing, database and dataflow designing and Application Development.

#### ADDITIONAL INFORMATION

- ♦ Languages: English, Tamil.
- ♦ Father's name: A.VINCENT RAJ.
- ♦ Date of birth: 07/12/1998.
- ♦ Sex: Male.
- ♦ Nationality: Indian.
- ♦ Marital status: Single.
- ♦ Permanent Address: 1/1146, Ariyankundu (Post),Thangachimadam(Via), Rameshwaram (Taluk), Ramanathapuram (Dist), Tamil Nadu - 623529

#### DECLARATION

- I hereby declare that the information furnished above is true to the best of my knowledge.

Date : 23-12-2025

Place : Bangalore

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